

# Rock Stars

## Have You Seen a Rock Star?

The staff at Texas Health Rockwall is committed to our mission: To provide our customers with an exceptional experience by anticipating their needs and exceeding expectations in service and quality of care received. We want you to help us recognize staff members throughout the hospital for the great work they do. These people may be found in a wide range of departments from the front desk through admitting, clinical departments, nutrition and housekeeping. Wherever exemplary service is found let us know so that we can extend our appreciation for caring for you, your family and friends.

All nominations received are shared with the employee and their supervisor. Nominees are considered for the ROCK STAR award (variety of roles and departments) or the DAISY award (Registered Nurses).

Providing excellent service is our first priority. When you encounter an employee who goes above and beyond, please let us know, so we can recognize our incredible employees for providing service like a "Rock Star."

## About the Rock Star

Nominee's First Name: \_\_\_\_\_

Nominee's Last Name: \_\_\_\_\_

Role: \_\_\_\_\_

Department: (select one)

- Admitting    Emergency    Dietary    Housekeeping/EVS    ICU    Labor & Delivery    Nursing  
 Womens Imaging Center    Outpatient Imaging Center    Surgery    Physical Therapy    Radiology  
 Other \_\_\_\_\_

Please tell us on Page 2 how this Rock Star employee exceeded your expectations.

## About You

Your First Name: \_\_\_\_\_

Your Last Name: \_\_\_\_\_

Your Email Address: \_\_\_\_\_

Who are you? (select one)

- Employee    Family Member    Patient    Physician    Visitor    Volunteer  
 Other \_\_\_\_\_



